



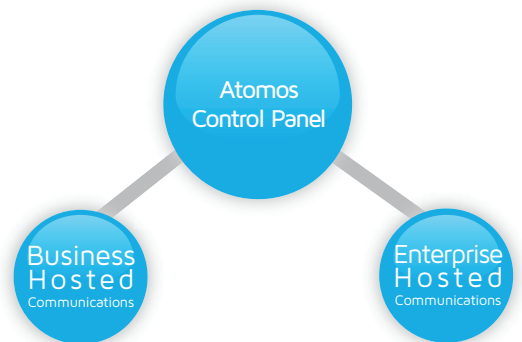
IN THE SPOTLIGHT:

ENTERPRISE

HOSTED COMMUNICATIONS BY ATOMOS

Atomos Cloud Collaboration represents the next generation of communication services. Powered by Cisco and tightly integrated with our advanced business management tools, we have created one of the most unique Unified Communications as a Service (UCaaS) solutions.

We offer these services as two powerful & scalable hosted solutions, with a range of different features to suit your businesses needs. Both our 'Business' & 'Enterprise' solutions utilise Cisco technology & enterprise grade connectivity, ensuring you receive feature rich telephony with the best quality connectivity & routes.



ENTERPRISE HOSTED COMMUNICATIONS:

The Enterprise Hosted Communications (EHC) platform is delivered by multi-tenanting the Cisco Hosted Collaboration Solution (HCS) platform. This enables us to deliver a fully partitioned, multi tenant IP Telephony & Unified Communications service hosted exclusively on Cisco's UC suite of products.

Our EHC platform gives you a dedicated partition on our highly available Cisco HCS cluster, which delivers the full suite of Cisco UC applications. All the key features & applications are available including extension overlapping, extension mobility, enhanced call handling, Unified Voice Mail & many more.

Voice & Unified Communications empowers collaboration & helps businesses to communicate better.

You can leverage the full suite of Cisco UC applications including Cisco Unified Contact Centre and Cisco WebEx.

EHC is delivered as a fully managed solution & Atomos guarantees quality & service as standard. The solution is delivered using our connectivity infrastructure & we manage everything from end to end.

This enables us to ensure the solution is always working properly.

We continually upgrade & develop our platform in line with Cisco product releases & updates, enabling you to take advantage of a high-end solution at a fraction of the price without the worries of maintenance & updates.





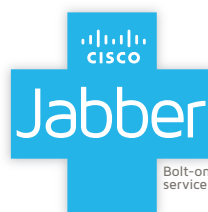
TYPICAL ENTERPRISE HOSTED PACKAGE:



ENTERPRISE HOSTED COMMUNICATIONS FEATURES:

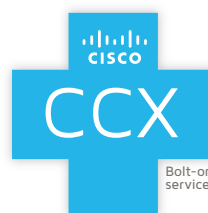
- ✓ 24/7 helpdesk support
- ✓ Ad-hoc conference
- ✓ Admin portal access
- ✓ Auto attendant
- ✓ Call forwarding
- ✓ Call recording
- ✓ Call reporting
- ✓ Call waiting
- ✓ Caller ID
- ✓ Calling restrictions
- ✓ Fraud detection
- ✓ Group voicemail
- ✓ Meet-Me conference bridge
- ✓ Pre-determined holiday call routing
- ✓ Ringing groups
- ✓ Softphones
- ✓ Time of day based routing
- ✓ User portal access
- ✓ Voicemail
- ✓ Voicemail to E-mail
- ✓ Auto provisioning
- ✓ Call admission control
- ✓ Call centre agents
- ✓ Call pick up
- ✓ Desktop call control
- ✓ Directories
- ✓ Extension mobility
- ✓ Fully managed
- ✓ Hunt pilots
- ✓ Instant Messaging
- ✓ Presence
- ✓ Survivable telephony
- ✓ Video conferencing
- ✓ Webex integration
- ✓ XML applications

ADDITIONAL ENTERPRISE 'BOLT-ON' SERVICES AVAILABLE:



For a monthly fee, 'pick & mix' Jabber functionality:

- IM & Presence
- Call Control
- Smartphone Integration
- Webex
- Video Conferencing



For an one-off fee, add CCX functionality:

- Sophisticated call handling
- In-Queue handling
- Wallboards
- Agent Statistics
- Reporting

For more information about our Enterprise Hosted Communications Solution, contact us today:

w: www.atomosnetworks.com t: 0113 323 7711



Powerful Hosted Communications Solution



Atomos manage everything from end to end



Scalable & future-proof



Best of breed Cisco Infrastructure